

Caoimhghin Robinson

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I am a customer focused person who enjoys working in hands on roles. I have excellent interpersonal skills. I am a quick learner and I have the ability to problem solve. I am hard working and well organised and enjoy working on my own or as part of a team.

Willing to relocate: Anywhere

Work Experience

Warehouse Operative

Musgrave's.market place-Limerick, County Limerick

August 2023 to Present

- At Musgraves I have covered most of the store with jobs I may do on a daily basis.
- I currently am a delivery driver for Musgraves doing multi drop deliveries.
- In the past I have done tills and also a role as an sme supervisor
- I have done reception cover dealing first hand with customers as they enter
- I have done drops and driving for Musgraves
- I have stocked the floor using first in first out and using a pallet truck.
- I have helped with the stock takes

Customer Assistant

Select Tech Group-Limerick, County Limerick

September 2021 to May 2023

- Dealing with customer face to face or on the phone with general or specific product queries
- One to one Apple training sessions with customers to resolve product issues
- organising fixing and replacement of products
- Sales including upselling
- Daily cash up
- Business ambassador (sales specifically targeted at businesses)
- Logistics related to delivery of goods and supplies to other stores and or cust

Cashier/Customer Service

BoyleSports-Limerick, County Limerick

January 2020 to May 2021

I currently work as a cashier and customer service advisor.

My duties include ;

- Greeting customers, taking money and accepting bets.
- Making payments to those who win.
- Updating the display boards that show current betting opportunities.
- Overseeing the betting terminals.
- Keeping the counter area clean and tidy.

- Balancing the takings at the end of the day.
- Dealing with customers in a socially responsible way.
- Being alert to any potential fraud, underage gambling or other illegal activity, and taking action to prevent it.

College

Limerick

August 2019 to December 2019

I was at Limerick Senior College studying sports and recreation

Camp Counsellor

Camp kinder ring-New York, NY

June 2019 to August 2019

I worked as a camp counsellor in a summer camp in the USA for children aged 8 to 15. I was given the responsibility of coaching and mentoring 15 children. I ensured the group attended their activities on time and within schedule.

Sales Assistant

Easons-Limerick

November 2018 to June 2019

During my time at Easons as a customer service representative I worked on the service counter dealing with customers who wanted to purchase items or who had queries. I processed payments for goods being purchased using the shops point of sale system. I worked various shifts including opening and closing and I was responsible for the rotation of stock. I also checked deliveries in the warehouse.

Deli Assistant/Customer Assistant (Tills)

Costcutter-Limerick

September 2017 to November 2018

- Preparation of food and serving of customers.
- Ensured high quality of health and safety adhering to HACCP training.
- Performed stock takes and ensured stock was rotated.
- Cash handling and balancing till at the end of shift

Golf summer camp instructor

Ballyneety golf course-Limerick

May 2017 to September 2017

- Customer service and money handling.
- Responsible for instructing young golfers the varying techniques of golf.

Shop Assistant- TY Workplacement

Apple green-Limerick

January 2016 to May 2016

- Customer service and general shop operations.
- Food preparation adhering to HACCP guidelines.
- Cash handling.

Primary school helper-TY Workplacement

St Michaels National School-Limerick

September 2015 to December 2015

- Assisted teachers in all classes ranging from junior infants to 6th class.

- Facilitated the PE classes for each class throughout the day.
- Assisted the teacher in one to one guidance with older pupils.
- Carried out other admin duties as required.

Education

Leaving Certificate

St munchins college-Limerick
September 2012 to May 2018

Skills

- General IT skills (Microsoft office) > Can work as a team player and individually > Communication skills (verbal and written) > Time management skills> Aptitude for taking the initiative

Certifications and Licenses

Driving licence

May 2017

Full clean driving licence

Additional Information

- Excellent interpersonal and communication skills.
- Hardworking, reliable and friendly individual.
- Good knowledge of technical and I.T applications; quick to learn new products and procedures.
- Good team player, interact well with colleagues at all levels.
- HACCP certified.
- Up to date Safe Pass and Manual Handling certificate.
- Full Clean Drivers licence and access to own car.