



MARIAN SHIRE

Production Technical Lead

PROFILE

A highly experienced and results-driven professional with a strong background in Production Technical Leadership within the medical device manufacturing sector. With over 14 years at Zimmer Biomet Shannon, I have developed expertise in overseeing daily production operations, tracking KPIs, troubleshooting technical issues, and driving process improvements. Skilled in leading continuous improvement initiatives using Lean and Six Sigma methodologies, while ensuring unwavering compliance with ISO, FDA, and GMP standards. Proven success in leading cross-functional teams to optimize production workflows, maintain regulatory adherence, and deliver top-quality products. Adept at managing and mentoring teams, driving operational efficiency, and ensuring the seamless achievement of production goals.

CONTACT

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HOBBIES

- Outdoor activities
- Farming

WORK EXPERIENCE

Zimmer Biomet 2011 -Current

Production Technical Lead

- Supervised production teams to meet targets for Quality, Costs, Delivery, and People, ensuring optimal performance.
- Managed manufacturing volume requirements, ensuring products are delivered On Time, In Full, and within budget.
- Led problem-solving initiatives and fostered cross-functional collaboration across Manufacturing, Quality, Engineering, Maintenance, and Supply Chain to drive waste reduction.
- Ensured full compliance with Health & Safety policies, taking responsibility for all EH&S issues during shifts.
- Promoted a culture of continuous improvement, ensuring teams were trained and compliant with relevant quality systems and regulations.
- Worked with the planning and warehouse function to coordinate the timely receipt and/or release of materials to meet production needs.

Arise, Limerick 2010 – 2011

Customer Call Centre Services

- Focused on exceeding customer expectations and always delivering high-quality customer service.
- Actively listen to client service needs, ensuring all customer requirements are met with precision and efficiency.
- Prioritize quality and customer satisfaction as the core drivers of service delivery.
- Manage customer accounts under the Vodafone contract, handling upgrades, billing inquiries, and resolving a wide range of customer queries.
- Fully trained as a Customer Care Agent, providing expert support and solutions to enhance customer experience.

EXPERTISE

- Managing Teams
- Technical Writing
- GDP
- Cleanroom Environments
- NCR's/CAPA's
- KPI's

SKILLS

- Problem Solving
- Communication
- Teamwork
- Lean & 6 Sigma
- 5S
- Time Management
- Accountability
- Attention to detail
- Audit Prep

SOFTWARES

- MES
- SAP
- CAPA/NCR System
- Arbia
- Microsoft Office
- JDE Edwards

EDUCATION

Kemmy Business School – University of Limerick

2022

Level 6 in Management Practice

St.Mary Secondary School Croom

1994

Junior and Leaving Certificate.

REFERENCES

- References can be provided upon request

Sercom Solutions, Limerick 2004 - 2009

Production Supervisor

- Supervised a team of 40 production staff, ensuring the achievement of daily, weekly, and monthly targets while maintaining high standards of quality, efficiency, and safety.
- Managed the implementation of QA, HR, Inventory, and Environmental procedures to ensure compliance with industry regulations and continuous improvement.
- Conducted customer interactions through site visits and telephone to address inquiries, ensure satisfaction, and resolve issues promptly.
- Led performance management, including regular reviews and development discussions, while maintaining employee records (hours, wages, absences, holidays).
- Reported to the Operations Manager on production schedules, performance metrics, and actively participated in Continuous Improvement initiatives to optimize production processes

IMAG Optical Storage Ltd 1997 – 2004

Production Supervisor

- Supervised a team of 30 production staff, ensuring daily targets were met and maintaining high operational standards.
- Recorded, analysed, and tracked production metrics to identify areas for improvement and enhance efficiency.
- Led problem-solving initiatives, implemented process improvements to optimize product quality and operational efficiency.
- Conducted performance appraisals, provided feedback, and maintained safety awareness to ensure compliance with health and safety regulations.
- Managed stock levels and training records in compliance with ISO standards and ensured no delays.

QA Team Member

- Performed sample checks of products and packed goods in a cleanroom environment, ensuring no visual defects and adherence to quality standards.
- Conducted inspections of products to ensure compliance with quality control guidelines.
- Maintained accurate data in compliance with QA housekeeping procedures to ensure quality standards were met.