

PRISCILLA VELOVAA

SENIOR QA ENGINEER - TEST LEAD

CONTACT

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Wellington 6022, New Zealand

PROFESSIONAL SUMMARY

I am an innovative, ISTQB certified Test Lead with over 10 years testing experience. I am experienced in leading and mentoring teams, preparing test documentation, test execution, offering a proactive approach to identifying issues and solutions to guarantee the quality of products and software, having completed numerous Agile, Waterfall and hybrid projects.

I can engage stakeholders through collaboration and communication to gather requirements and I have successfully established and implemented test processes and coached teams in using Agile methodologies, specifically Scrum.

CERTIFICATIONS

ISTQB Certified Tester Foundation Level

SKILLS

- Leading and mentoring teams.
- Test documentation.
- Defect Management using AzureDevOps and Jira.
- Manual testing of functional test types.
- Working understanding of the Software Development Life Cycle.
- Automated visual testing using Percy.
- Basic SQL for database queries.
- Cross browser testing using BrowserStack.

WORK EXPERIENCE

Senior QA Engineer - Test Lead

Waka Kotahi, New Zealand Transport Agency

October 2023 - Present

New Zealand's land transport system connecting people, products and places for thriving Aotearoa.

Achievements

- Implementing a standard test process to ensure there is a consistent approach to QA.

Responsibilities

- Lead and manage all phases of the test effort for a delivery team of eight for BAU and projects running in parallel.
- Ensure the agency QA standards are met and included in each phase of the delivery process.
- Mentor the delivery team in including QA in the delivery process and identifying what to test and how to test.
- Agile coaching to help grow the team's experience in Agile.
- Prepare test strategies, test plans, test cases and test exit reports to agency standards.
- Defect management including contributing to defect solutions.
- Attending leadership meetings to plan future work.
- Identify the needs and contribute to the management of test environments.
- Engage stateholders to gather requirements and identify acceptance criteria.
- Provide test leadership for external vendors and integration partners.
- Influence test automation.

Test Lead

Springload, Te Pipitanga

July 2022 - October 2023

Wellington's largest independently owned digital agency creating award-winning websites and apps to improve businesses and people's lives.

Achievements

- Implemented a test process to have a consistent approach to how we test across all projects.
- Influenced key stakeholders to support changing the test approach to shift left testing to improve quality.
- Identified strategic initiatives to include testing in the agency's vision.

Responsibilities

- Recruit, onboard, train and provide leadership for a team of three.
- Prepare test strategies, test plans and test cases to agency standards and client requirements.
- Manage and lead test phases including regular updates on test progress.
- Defect management and contributing to defect solutions.
- Participating at daily standups, refining, estimation and other scrum events.
- Engage stakeholders to gather requirements and identify acceptance criteria.
- Facilitate internal reviews of business processes that include testing and working closely with discipline leads to improve areas of concern.
- Build and maintain client relationships and contribute to sales proposals.

Senior Test Analyst

Qual IT Solutions Limited

February 2020 to July 2022

Specialises in providing independent IT quality assurance services for public and private organisations.

Achievements

- Recommended for a promotion to Test Lead role as I consistently demonstrated leadership skills on a Workday implementation project for a large government department.
- Assumed full responsibility of testing on a significant Police project after I gained the team's trust and confidence in my abilities, in an environment where they prefer to have internal and external testers on all projects.

Responsibilities

- Prepare test plans, test cases, test exit reports and weekly test reports.
- Functional testing of a web based application and assisted with resolving project issues.
- Participating at daily standups, refining, estimation and other scrum events.
- Defect management including defect logging and contributing to defect solutions.
- Attending weekly governance meetings to plan future work.
- Running SQL database queries.
- Utilised Agile knowledge to suggest improvements to the project team to improve the delivery process and mentored test analysts.
- Mentoring test analysts.

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STRENGTHS

- Analytical.
- Adaptable.
- Facilitation.
- Leading and Mentoring.
- Self motivated.
- Stakeholder engagement.
- Time management.
- Verbal and written communication.
- Working as part of a team and independently.

WORK EXPERIENCE

QA Test Lead

CRS Software Limited

January 2017 to December 2019

New Zealand owned company developing farm financial software that manages an estimated \$10 billion dollars of agri-business revenues.

Achievements

- Coached and mentored a fellow QA Test Lead and contributed to the success of them being able to confidently lead their test team.
- Identified a large number of defects on a complex data migration project and by working closely with a third party vendor to resolve them, with no impact on the project timeframe.

Responsibilities

- Recruit, onboard, train, mentor and provide leadership for a team of ten.
- Prepare test plans, test cases, regression tests and test progress reports.
- Functional testing of web-based applications.
- Manage and lead system integration testing and user acceptance testing phases.
- Defect management including defect logging and contributing to defect solutions.
- Participating at daily standups, refining, estimation and other scrum events.
- Engage stakeholders to gather requirements.
- Running SQL database queries and updating of tables.

Delivery Manager

CRS Software Limited

January 2016 to December 2016

Achievements

- Increased the number of banks the software connects with by successfully completing the bank requirements for two large banks.
- Reduced the development effort for go-live releases by limiting the number of features per release.

Responsibilities

- Recruit, onboard, train and provide leadership for a team of five.
- Manage and lead multiple production releases.
- Prepare project briefs and weekly project update reports.
- Providing stakeholders with project updates, when required.
- Collaborated with Delivery Managers to manage dependencies, identify roadblocks, issues, and risks across projects to minimise impacts to project delivery.
- Engaged external parties to gather requirements for connecting to banking systems.
- Functional testing of web-based application, when required.

Lead Scrum Master

CRS Software Limited

January 2015 to December 2015

Achievements

- Successfully coached the development team's transition to Agile reducing the need for a full-time Scrum Master.
- Promoted to Delivery Manager after coaching the Development team to deliver a working product at the end of every sprint.

Responsibilities

- Provide leadership for a team of five.
- Coached Development team in transitioning to Agile.
- Collaborated with Scrum Masters to manage dependencies, identify roadblocks, issues and risks across project teams.
- Facilitated Agile learning sessions with teams in the business.
- Coached Client Services team through Agile activities to improve workflow stream

Senior Test Analyst

CRS Software Limited

January 2012 to December 2014

Achievements

- Improved efficiency of defect prioritisation sessions with stakeholders by implementing a company wide defect logging process.
- Promoted to Scrum Master after influencing multiple improvements to the delivery process.
- Developed skills in gathering and documenting requirements to complete the requirements task on projects without a dedicated Business Analyst.

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WORK EXPERIENCE

Senior Test Analyst continued

CRS Software Limited

January 2012 to December 2014

Responsibilities

- Mentored a test team of five.
- Prepare test cases, regression tests and weekly test update reports.
- Functional testing of desktop application including defect logging and defect management.
- Co-ordinate and lead system integration testing and user acceptance testing phases.
- Engage stakeholders to gather requirements.
- Assist with project management tasks.

Prior experience available upon request

November 2006 to December 2011