



YERAY CAMPOS

LAWYER - POLITICAL SCIENTIST

## PERSONAL DETAILS

 +34 653423286

 yeraycamposchica.ycc@gmail.com

 Madrid (España)

## SKILLS

- Analytical mindset.
- Critical thinking.
- Banking Knowledge.
- Conciliación.
- Organization.
- Decision - making.

## LANGUAGES

- Spanish - Native
- English - Advanced

## EDUCATION

### LAW DEGREE

Complutense University (Madrid)  
2013-2020

### POLITICAL SCIENCE DEGREE

Complutense University (Madrid)  
2013-2020

## WORK EXPERIENCE

### CLAIMS CUSTOMER SERVICE REPRESENTATIVE

#### RENTA 4 BANK / 2021 - PRESENT

- Liaise with customers and the Bank to resolve queries and issues related to the claims
- Ownership of multiple claim files working with in an agreed handling authority
- Input details into the database to initiate settlement / updates
- Complete accurate reporting associated to the claims being adjusted
- Supports and inputs to innovation and process improvement projects
- Champion the company's ethics and values

### ADMINISTRATIVE

#### RENTA 4 BANK / 2019-2021

- Diary and email management
- Filing and document management
- Producing PowerPoint presentations
- Administrative support for the management and submission of justifications and official documentation.
- Coordinate with Managers the daily duties and administrative tasks (administrative documents follow up, signatures, etc).

### BACK OFFICE INTERNSHIP

#### LEASEPLAN / 2018

Daily administrative tasks.

## COMPLEMENTARY EDUCATION

ERASMUS PROGRAM - PAN - EUROPEAN UNIVERSITY  
(SLOVAKIA)

EUROPEAN BUSINESS LAW : UNDERSTANDING THE  
FUNDAMENTALS - LUND UNIVERSITY

IELTS CERTIFICATE